INTEGRATED SUPPORTS STAR

Personal Strengths & Assets

-Encouraging and fostering Advocacy
-Ongoing educational opportunities based on CM feedback
-Access to Subject Matter Experts: RFAs, DCS, Facility transitions,
-Internal implementation of caseload CAPs in 2019
-Small Supervisory Teams
-Ability to support complex cases
-Navigation of natural supports

Technology

-iPad
-pen/stylus combos
-Verizon wireless service
-WIFI boosters as needed for rural areas
-Microsoft Office 365
-Home office basics including: cell phone, printer, and WIFI
-PCISP Checklist
-RocketBooks
-Access to Tech Coord.
-PPE

Relationships

-CMOD and COO provider outreach and meetings
-Various provider groups and community group collaborations (i.e. West Side Cooperative)
-Coordinators workdays
-Weekly management calls
-monthly internal newsletters
-Virtual Coffee chats

Supporting Connections' Case Managers

Community Based

Facilitate and encourage interaction and participation:
-Family Voices
-INsource
-FUSE
-Special Olympics
-211
-Finder
-About Special Kids
-ARC of Indiana
-Centers for Ind. Living Governor's Planning Council
-UMKC
-Special Needs Living Mag
-Transition Fairs
-Multiple ABA clinics
-Indiana Disability Rights

Eligibility Specific

Coordinate and collaborate with:
-BDDS District offices (service coordinators, district managers)
-Vocational Rehabilitation
-APS/CPS
-CMHC
-Division of Family Resources
-DDRS Advisory Council (public attendance)
-1102 Task Force (public attendance)

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